

Scope of Service: Provider Utilization of National Emergency Telecritical Care Network (NETCCN)

Purpose:

To extend Critical Care consultation services during a disaster to traditional, non-traditional or temporary healthcare facilities through a telehealth audio/visual platform to support patients requiring critical care treatment and services. Remote Experts are available 24 hours, 7 days per week to Local Caregivers, from anywhere to anywhere, requesting critical care expertise or resources for consultation on assessment, treatment, diagnostic modalities and laboratory interpretation along with equipment requirements in a care setting.

Standard:

1. Supporting traditional, non-traditional healthcare facilities and patient in-home monitoring.
2. Interactive video consultations, with patients and care providers, are available within a Virtual Ward.
3. Diagnostic, preventive, and therapeutic health consultations to Local Caregivers for patients.
4. Ventilator management and support.
5. Best practice adherence including sepsis bundle compliance, COVID ventilation management, deep vein thromboembolism prophylaxis, stress ulcer prophylaxis, low tidal volume ventilation for non-COVID, and glucose management.
6. Clinical documentation within NETCCN application.